

Terms & Conditions for Equipment:

- 1 Price: Prices quoted are Exclusive of all Taxes.
- 2 Delivery will be made within 4-6 weeks.
- 3 Delivery period will start from the date of Order Acceptance by our Logistics Department.
- 4 Payment: 100% advance along with confirmed order,
- 5 Warranty: The equipment is warranted for a period of 12 months from the date of installation of the equipment or 13 months from the date of dispatch whichever is earlier.
- 6 AMC: After the completion of warranty period the customer may enter into an Annual Maintenance Contract (AMC) with the company at the rate applicable at the time.
- 7 Site: It is the responsibility of the customer to have the site ready for installation. All works required for installation including Civil & Electrical works will be to the cost of the customer.
- 8 Installation: The installation of the Equipment to be done within a maximum of 10 days from the date of delivery of the equipment. In case it is delayed due to any reason, the customer has to pay any balance amount payable to KENSURE HEALTHCARE on the expiry of the period of 10 days from the date of delivery.
- 9 Interest Clause: In case the payment is not made as per our payment terms, interest @ 18% p.a. is to be paid by the customer till the date of amount is cleared.
- 10 Liability Clause: KENSURE HEALTHCARE will not be liable for any damage to the products due to user handling at Customer premises.
- 11 Damages: Damage if any to be reported within 48 hours of receipt of goods. KENSURE HEALTHCARE will not be responsible for damages reported after this period.
- 12 Electricity: Site should have full time voltage stability to have the smooth functioning of the Equipment.
- 13 Statutory Forms: Forms like "C" or "D" to be given along with the order.
- 14 Supplies: Supplies will be made either in full or in part as per the availability of Stock.
- 15 Settlement: Payment to be settled as per the stipulated terms for the supplies effected.
- 16 Legal Dispute: Disputes if any are subject to AHMEDABAD Jurisdiction only.

Terms & Conditions for Blood Bags:

- 1 Price: Prices quoted are Exclusive of all Taxes.
- 2 Delivery will be made within 1 week.
- 3 Delivery period will start from the date of Order Acceptance by our Logistics Department.
- 4 Payment: 100% advance along with confirmed order,
- 5 Interest Clause: In case the payment is not made as per our payment terms, interest @ 18% p.a. is to be paid by the customer till the date of amount is cleared.
- 6 Liability Clause: KENSURE HEALTHCARE will not be liable for any damage to the products due to user handling at Customer premises.
- 7 Damages: Damage if any to be reported within 48 hours of receipt of goods. KENSURE HEALTHCARE will not be responsible for damages reported after this period.
- 8 Statutory Forms: Forms like "C" or "D" to be given along with the order.
- 9 Supplies: Supplies will be made either in full or in part as per the availability of Stock.
- 10 Settlement: Payment to be settled as per the stipulated terms for the supplies effected.
- 11 Legal Dispute: Disputes if any are subject to AHMEDABAD Jurisdiction only.

Terms and conditions for Hospital Furniture

PRICE: -The prices quoted are net and Ex-works - AHMEDABAD. Freight, Transit Insurance and other Incidental charges if any, shall be charged extra.

VALIDITY: - The quotation is valid for 45 days from the date of quotation (Unless Specifically written otherwise in our quotation) **CST/VAT:** - @ 5%

Full Excise Duty + Education Cess:-Present Rate is 6.18%**TRANSIT INSURANCE:** - Transit Insurance can be arranged at customer's cost.**ORDER:** - The order must be technically and commercially clear and is subject to confirmation from our National Headquarters, Ahmedabad.

PAYMENT: - 50% advance by Bank Draft payable at Ahmedabad on any scheduled bank along with confirmed order and balance (a) at the time of delivery or (b) documents negotiable through any scheduled bank or (c) against irrevocable, confirmed letter of credit. NO REPRESENTATIVE IS AUTHORIZED TO TAKE CASH PAYMENT. ANY CASH PAYMENT GIVEN SHALL BE AT CUSTOMER'S RISK AND COST.

DELIVERY: - 6 to 8 weeks subject to quantity and force Majeure clause.

FORCE MAJEURE: - All orders are subject to circumstances beyond our control such as acts of God, war, strikes, fire accidents, epidemics, electric supply Interruption, shortage of raw material, labour problems, order of Government or any other duly constituted Authorities etc.

INSPECTION: - Pre-shipment inspection can be arranged at our works at customers cost.

LIABILITY: - Liability will pass over to customer immediately on dispatch ex-Factory.

WARRANTY: - We warranty to replace/repair free of cost, ex-works, any component found non-functional due to bad manufacture for a period of 12 months from the date of dispatch of equipment from our works/factory, provided the defects are not due to damage during transit, bad storage, misuse, mishandling and normal wear and tear of the equipment. However, bringing the equipment/component to our works shall be at the customer's cost.

REPAIRS

Charges at present are as follows:

a. During the warranty period

1. At our works: No charges subject to warranty clause.
2. Outside our works: (within Ahmedabad) Rs. 300/- per working visit.
3. Outside Ahmedabad (within Capital Region)Rs. 400/- per working visit .
4. Other areas (within India) : Rs.500/- per day plus to and fro 1stclass rail/delux bus/air fare (as the case may be) per technician.

b. After warranty period: As per estimate and charges submitted at the time of such need.

RIGHTS RESERVED: - We reserve the right to incorporate any changes in the existing design/specifications of the product, which may be suggested by our experts for improvement of products. This price list cancels our all the previous price lists and is subject to change without prior notice.

DISPUTES: - Disputes, if any, are subject to Ahmedabad (India) jurisdiction.

Terms and conditions for Pneumatic Tube System

Terms of Business (2011-2012) Pneumatic Tube Systems

1	Prices	As mentioned in the offer.
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2	Customs Duty/ other import levies	Extra at actual, to be borne by the client. Although an approx. calculation is given in the offer. Fluctuation in the Exchange rate shall be to the Account of Client
3	VAT/CST	For the Items sourced from India, extra as applicable at the time of supply. Present rate is 5%.
4	Service Tax	On the installation charges, extra, as applicable at the time of installation. Present rate is 10.3%.
5	Validity	The Quote is Valid for 45 days
6	Order	<p><i>The Supply order shall be in favour of: -</i></p> <p>Ing. Sumetzberger GmbH, A-1110 Vienna, Leberstrasse 108, Austria;</p> <p><i>The Order for Indian Items in favour of:</i></p> <p>M/s NarulaUdyog (India) Pvt. Ltd. A-75, Naraina Industrial Area, Phase – 1, New Delhi – 110028</p> <p><i>Works Order for Installation in favour of: -</i></p> <p>M/s Advance Technomed Pvt. Ltd. 25, Central Market, Punjabi Bagh (W), New Delhi – 110026</p>
7	Installation & Commissioning	<p>Shall be carried out by the engineers of M/s Advance Technomed Pvt. Ltd. Cost of Installation – Cost shown separately in the Quote Any local taxes that may be applicable on installation shall be extra at actuals to be borne by the client.</p> <p>All the Civil work (viz: Core Cutting between the slabs of floors, cutting in the walls, making walls etc., shall be done by the clients civil contractor, at the cost of the client. The Engineers of NarulaUdyog (India) Pvt. Ltd./ Advance Technomed Pvt. Ltd. shall supervise/ guide such activities.</p>
8	Warranty	We warranty to replace/repair free of cost, ex-works, any component found non– functional due to bad manufacture for a period of 12 Months from the date of completion of Installation at site, provided the defects are not due to damage during bad storage, misuse, mishandling and normal wear and tear of the equipment. Warranty does not include the consumables. Bringing the equipment/component to our works shall be at the customer's cost.
9	Payment	<i>Imported Items: -</i>

		<p>100% Irrevocable Letter of Credit directly in favour of Ing. Sumetzberger GmbH, payable at site against Shipping Documents.</p> <p><i>Indian Items: -</i></p> <p>M/s NarulaUdyog (India) Pvt. Ltd. 50% Advance and Balance upon receipt of material at site.</p> <p><i>Installation Cost: -</i></p> <p>M/s Advance Technomed Pvt. Ltd. 50% Advance at the time of commencement of installation and balance upon final commissioning and testing of system.</p>
10	Dispatch	<p>Material shall be dispatched from Vienna within 6 to 8 weeks from the date of</p> <p>Receipt of L/c by Ing. Sumetzberger GmbH alongwith the Purchase Order</p>
11	Octroi/ Entry Tax	Extra, to be borne by the client
12	Clearing Agent and other Misc. Expenses	Extra, to be borne by the client
13	Bank and Other Charges	All the other charges like Bank Charges, other Misc. Charges etc. shall be extra to be borne by the client.
14	Road Permits	If required, shall be provided by the Client. Also any other statutory forms/ documents required shall be provided by the client.
15	Dispute	Disputes, if any, are subject to Delhi (India) jurisdiction.
16	Force Majeure	All orders are subject to circumstances beyond our control such as acts of God, War, Strikes, Fire Accidents, Epidemics, Electric Supply Irruption, Shortage of Raw Material, Labour Problems, Order of Government or any other duly Constituted Authorities etc.
17	Estimation	The BOQ proposed is an estimation and may vary due to the changes in the routing requirement during installation, as per the site or customer requirement.
18	Scope of Work after receipt of order & advance	<p>Planning the routing of the tube network.</p> <p>Freezing the locations of the stations, diverters, blower room & control room with the client, as per the tube network routing plan.</p>

		<p>Installation of tube network, stations, diverters, blower unit & Central Controller. Startup Programming & commissioning.</p> <p>Training to staff member to use the system.</p>
19	Scope Excludes	<p>Civil work of any kind</p> <p>Provision of Electrical connections as required by the system. Any equipment or job not mentioned in the scope.</p>